



# Are you an international student having trouble at work?

You are not alone, there are people who can help.  
Find out where you can get the help you need.



## Use the student support services available to you

### This is useful when

- you want to talk to someone about a workplace issue
- you want to be referred on to other services (such as legal services) and need more information

### What to do

Organise a time to talk about your issue. Student services may not have all the answers, but will know other organisations who can help. You can also call the Study Melbourne Student Centre on **1800 056 449** for free information and support. You can also download the Unlock Melbourne app on your phone.

## Get help from the Fair Work Ombudsman (FWO)

### This is useful when

- you want to know more about your rights and protections in the workplace
- you want help to solve a workplace issue, or to make a complaint

### What to do

Contact the FWO for free information and advice. You can get advice without saying your name. Call the FWO on **13 13 94** or visit their website at [fairwork.gov.au](http://fairwork.gov.au). You can also ask to speak to someone in your own language by first calling a free translation service at **131 450**. To report a workplace issue anonymously, go to [fairwork.gov.au/tipoff](http://fairwork.gov.au/tipoff).

## Seek legal support

### This is useful when

- you want to, or are considering, taking legal action
- you can't resolve a workplace issue

### What to do

Ask student services whether your education provider has any partnerships with free legal services. You can also get free legal advice and assistance through the International Students Work Rights Legal Service at the Study Melbourne Student Centre. Search 'study melbourne legal service' for more information.

Even if you are having issues at work, there might be reasons why you choose to stay at your job or not raise the problem. Sometimes that makes sense, but remember,

**nothing will change if you do not take action.**